



ECIAAA

Live Strong
Age Strong

East Central Illinois Area Agency on Aging
Annual Report
Fiscal Years 2021-2022



50th Anniversary
1972-2022

Letter from the Chairperson of the Corporate Board

Dear Friends,

As we come to the end of our 2021-2022 program year, we want to celebrate the accomplishments of the year. A major focus has been the health of our older adults. We are pleased that many of our older adults have received their vaccines and boosters. Many are vaccinated and boosted due to efforts of ECIAAAA.

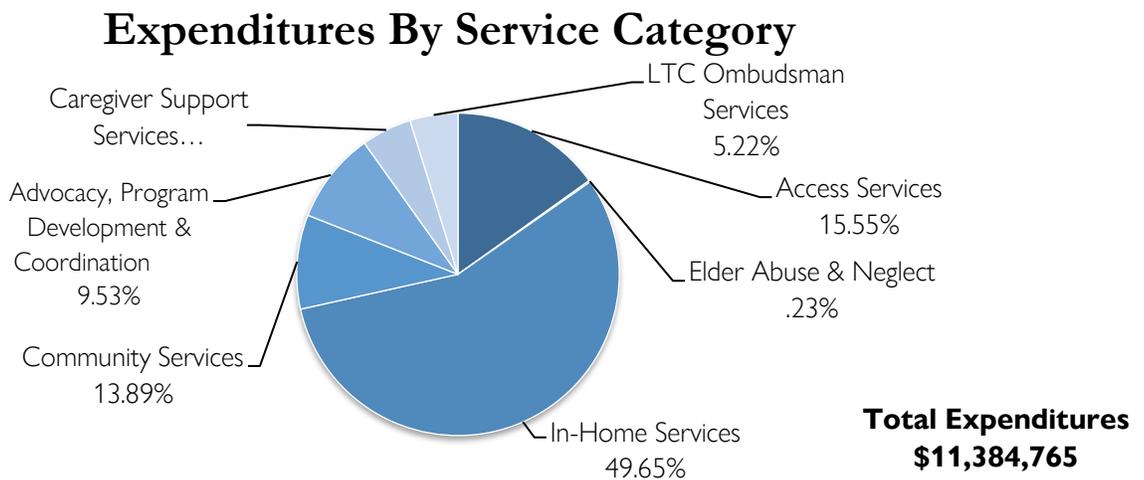
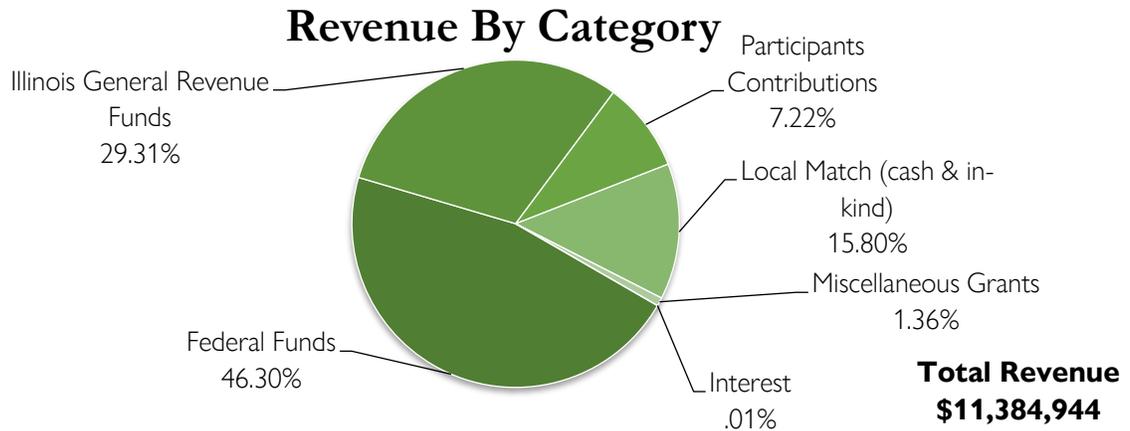
ECIAAAA staff has turned in another phenomenal effort this year to support older adults. I want to highlight certain milestones achieved during FY 2022:

1. The East Central Illinois Area Agency on Aging (ECIAAAA) serves over 23,000 older adults by awarding \$7M in federal and state funding to a network of 24 community agencies throughout East Central Illinois.
2. ECIAAAA-funded nutrition providers reopened 70 congregate sites.
3. The ECIAAAA Board of Directors, Advisory Council and staff members underwent a strategic planning process, taking in consideration the impact of the pandemic. We examined how can we better serve older adults, grandparents/relatives raising grandchildren/children, people with disabilities and care partners. Our new strategic plan focuses on carrying out ECIAAAA's mission of leadership, advocacy, innovation and collaboration in East Central Illinois.
4. Implementation of the Illinois Reducing Social Isolation Initiative. We continue to support Pilot Projects in McLean, Champaign, Vermilion, Douglas and Macon Counties. ECIAAAA conducted a survey of older adults in Coles, Clark and Cumberland Counties to assess program interest. Planning has started based on the survey results.
5. ECIAAAA, in partnership with CHELP and other Decatur community leaders, conducted the required planning and process steps to support Decatur's application to become a Dementia Friendly America (DFA) community. Decatur received notice of DFA designation on August 29, 2022.
6. Receipt of American Rescue Plan Act (ARPA) funding (\$29M) beginning FY 2022 through FY 2024. ARPA funding will make possible our ability to: expand reducing social isolation programming; enhance congregate dining sites; offer 2 diet options; provide a 2nd meal to older adults who receive a high nutritional risk score; and implement T-CARE (Tailored Caregiver Assessment and Referral) to family/informal caregivers through the AAA-funded caregiver advisory programs.
7. Successfully advocated for Illinois funding (\$4M) to support the AAA-funded caregiver advisory programs throughout Illinois. We had a hand in launching the first statewide Illinois Family Caregiver Coalition supporting and advocating for family/ informal caregivers.
8. ECIAAAA sponsors the Regional Ombudsman Program serving residents of 154 long-term care facilities, including nursing homes, assisted living and support living facilities. The Ombudsmen respond to inquiries and complaints, provide community presence and direct advocacy.
9. ECIAAAA implemented the Adult Protective Services Request for Proposal (RFP) process for FY 2023. In addition, ECIAAAA received notice of designation as the Regional Long Term Care Ombudsman Program for FY 2023.

As we celebrate ECIAAAA's 50th Anniversary, FY 2022 has been a year once again full of unprecedented challenges. However, our ECIAAAA staff continues to address those challenges and develop processes whereby our service providers can continue to meet the needs of the older adults in our area. I am certain that the ECIAAAA staff are more than prepared to continue their efforts to provide unwavering support to the older adults in their charge. I would also like to thank the members of the ECIAAAA Corporate Board for their continued engagement and support throughout the past year. Please be safe and stay well.

Sincerely,
Doug Harlan
ECIAAAA Corporate Board

FY 2022 Revenue and Expenditures



FY2022- FY2024 Strategic Plan

MISSION STATEMENT:

Our mission is to lead and advocate for inclusive resources and services that empower the optimal aging of East Central Illinois' diverse older adults, individuals with disabilities, and their care partners.

VISION STATEMENT:

To optimize aging through innovative person-centered services in East Central Illinois.

CORE PRINCIPLES:

Principle 1: Lead

We are committed to leading through collaborative planning, effective communication and oversight, advocacy, and innovative service development to meet the diverse needs of those we serve.

Principle 2: Advocate

We are committed to optimal aging through advocacy that is person-centered, supported by public policy, and provided by adequately funded services.

Principle 3: Innovate

We are committed to encouraging, valuing, and supporting new and creative service ideas that meet the needs of those we serve.

Principle 4: Collaborate

We are committed to strengthening programs and services through inclusive and diverse community partnerships.

Board of Directors

Advisory Council

Officers	County
Doug Harlan, Chairperson	Piatt
Karen Donovan, 1 st Vice Chairperson	Livingston
Ronald Black, 2 nd Vice Chairperson	Macon
Kathy Munday, Treasurer	Champaign
Harley Bennet, Secretary	Clark
Members	
Kathy Munday	Champaign
Joan Dixon (Leave of Absence)	Champaign
Margaret Messer	Coles
Mary Liz Wright	Edgar
LuAnn Armantrout	Iroquois
LaKeshia Fox-Mizell	Macon
Marilyn Morrow	McLean
Mindy Morgan	McLean
Melinda Wright	Shelby
Beth Bray Knecht	Vermilion

Members	County
Patrick Harness	Champaign
Julie Bobitt	Champaign
Sandy Bowman	Cumberland
Sherry Gordon-Harris	DeWitt
Judith Knoth	DeWitt
Judith Ondercho	Ford
Peggy Busey	Ford
Patty Haberkorn	Livingston
Julie Walker	Macon
Karl Coleman	Macon
Jess Ray	McLean
Deborah Matthew	Moultrie
Emily Dobson	Piatt
Cheri Burcham	Shelby
Nicole Dowling	Vermilion
Harley Bennet	Board Liaison

Staff

Susan C. Real, Executive Director	Susan H. Redman, Deputy Director/CFO
Amanda Hyde, Planning & Grants Manager	Kathryn Johnson, Service Compliance Coordinator
Angie Baker, Regional Ombudsman	Kelly Coffey, Fiscal & Technology Manager
Christian Weber, Long-Term Care Ombudsman	Kimra Shafer, Service Compliance Coordinator
Heather Frantz, Service Compliance Coordinator	Laton Schnetzler, Accountant
Jen Hooker, Long-Term Care Ombudsman	Lauren Laine, Executive Services
Jenelle Bruckner, Long-Term Care Ombudsman	Ryan Gannaway, Long-Term Care Ombudsman
Jennifer Roberts, Service Compliance Coordinator	Wendy Lisanby, Long-Term Care Ombudsman
John Thornburg, Grants Management Program Analyst	Consultant: Sheila Greuel, Community Liaison

FY 21/22 Aging Network Services	Persons Served	Service Units Provided
11 Senior Information Services/Coordinated Point of Entry	16,958	57,662 contacts
11 Options Counseling Programs	4,945	14,386 contacts
4 Congregate Meal Programs	1,348	30,374 meals
4 Home Delivered Meal Programs	5,635	671,113 meals
2 Legal Assistance Providers	462	3,101 hours
10 Caregiver Advisor Programs – Caregivers	716	5,688 contacts
10 Caregiver Advisor Programs – Grandparents Raising	236	2,818 contacts
7 Respite Service Programs	10	26 hours
2 Gerontological Counseling Programs	81	811 hours
10 Caregiver/GRG Gap Filling Programs	154	172 units
3 Diabetes Self-Management Programs/Chronic Disease Self-Management Programs	12	58 sessions
3 Matter of Balance Programs	37	227 sessions
1 Aging Mastery Program	16	73 sessions
ECIAAAA-sponsored Long-Term Care Ombudsman Program	Advocates on behalf of 11,302 residents in 154 facilities	
6 Adult Protective Service (APS) Providers	Investigated 1,024 60+ ANE & 269 under 60 ANE Reports. Investigated 364 60+ Self-Neglect & 98 under 60 Self-Neglect	
7 Care Coordination Units funded by the Illinois Community Care Program	Coordinated community-based services for 3,468 clients	
6 Reducing Social Isolation Pilot Projects	Served 11 clients through friendly visits, 132 clients through telephone reassurance, and 304 clients through outreach activities.	