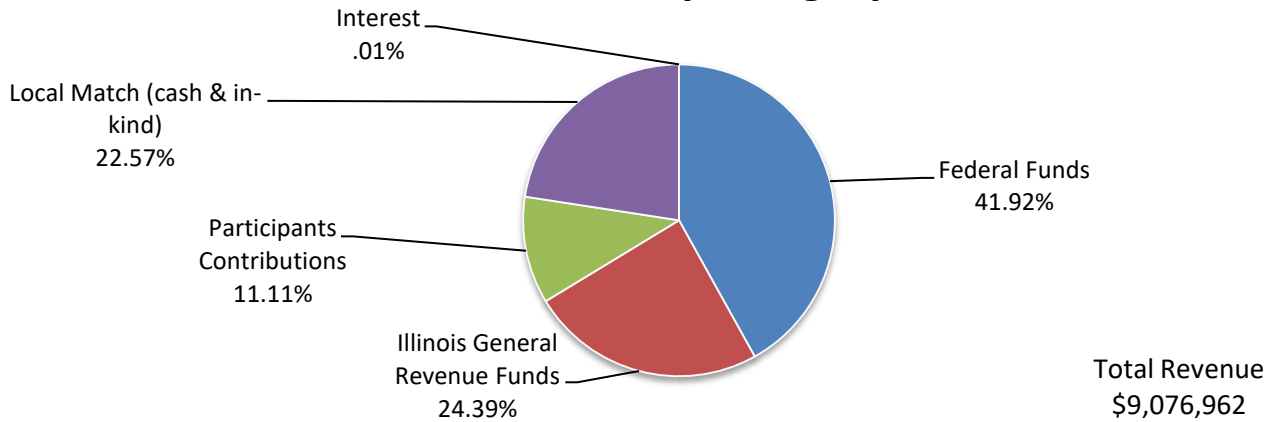
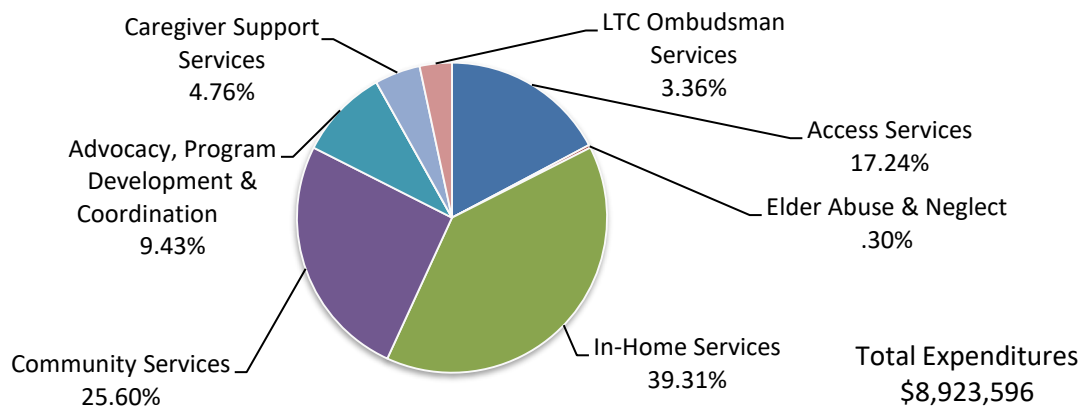


## Revenue By Category



## Expenditures By Service Category



### Board of Directors – September 2018

#### Officers

Ruth Ann Lipic, Chairperson  
Peggy Busey, 1<sup>st</sup> Vice Chairperson  
Karen Donovan, 2<sup>nd</sup> Vice Chair  
Kathy Munday, Treasurer  
Harley Bennet, Secretary

#### County

McLean  
Ford  
Livingston  
Champaign  
Clark

### Advisory Council – September 2018

#### Officers

Patrick Harness, Chairperson  
Lucille Symmonds, Vice Chairperson  
Angie Oldham, Secretary

#### County

Champaign  
Ford  
Shelby

#### Members

Diane Cousert  
Eli Sidwell, Jr  
Kathy Peters  
Dennis Madix  
Amanda Minor  
Mary Liz Wright  
Nancy Derby  
Ronald Black  
Marilyn Morrow  
Doug Harlan  
Stephen Melega  
Scott Eisenhauer

Champaign  
Coles  
Cumberland  
Dewitt  
Douglas  
Edgar  
Macon  
Macon  
McLean  
Piatt  
Shelby  
Vermilion

#### Members

Julie Bobbitt  
Steve Setzer  
Sheila Greuel  
Sandy Bowman  
Sissy Leggett  
Judith Knoth  
Glenn Gentry  
King Sutton  
Judith Ondercho  
Emelia Suess  
Mindy Morgan  
Margaret Miller  
Deborah Matthew  
Cara Marcum  
Emily Dobson  
Nicole Dowling  
Harley Bennet  
Sandra Klitzing

Champaign  
Clark  
Coles  
Cumberland  
Dewitt  
Dewitt  
Douglas  
Edgar  
Ford  
McLean  
McLean  
Macon  
Moultrie  
Piatt  
Piatt  
Vermilion  
Board Liaison  
At Large

### East Central Illinois Area Agency on Aging Staff

Susan C. Real, Executive Director  
Kelly Coffey, Fiscal & IT Manager  
Susan Elizarraras, CBO Project Manager  
Brittany Schlink, Service Compliance Coordinator  
Jason Francis, Service Compliance Coordinator

Susan H. Redman, Deputy Director/CFO  
Amber Johnson, Executive Services  
Kate Brunk, ISU Stevenson Fellow  
Carolyn Wetzel, Long Term Care Ombudsman  
Ryan Gannaway, Long Term Care Ombudsman

Amanda Hyde, Planning & Grants Manager  
Angie Baker, Regional Ombudsman  
John Thornburg, Grants Management Program Analyst  
Jen Hooker, Long Term Care Ombudsman

ECIAAA Annual Report for  
**Fiscal Years 2017-2018**



**Letter from the Chairperson of the Corporate Board**

The “Internet of Everything”

Greetings to each of you who have taken time away from your computer screens and from your busy schedules to come together for this Annual Meeting. So glad you have time to leave the “Internet of Everything” for our face-to-face event. You made a good choice, in my opinion!

As chairperson of the ECIAAA Corporate board, I thank each of you for coming here so we can renew some friendships, professional contacts, and celebrate accomplishments of serving our aging population and those with disabilities. We know you are the experts in your communities, therefore, you also are the advocates; always looking at engaging and activating (often volunteers). Does this sound familiar? Have you noticed that your job goes beyond what you do in the office and activity center? Many respect you as champions; yet, most often you say, “I am just doing my job.”

Your job provides much needed vitality and well-being to our aging population and those with disabilities. We have heard the phrase “Age Out Loud.” This unusual command is accomplished as the numerous Senior Programs, many evidence-based, promote striving for wellness; learning new skills; knowing your rights; staying engaged and yes, even exploring new technology to master “The Internet of Everything.”

ECIAAA is known for working collaboratively within this 16-county area and this nurtures the spirit of valuing the differences of others. The “County Conversations,” skillfully led by Executive Director Susan Real and her staff, were well-attended this year. I personally enjoyed several of these and am thrilled to see our communities with such engagement, so many opportunities, and the leaders with vision, understanding, and enthusiasm!

A very enthusiastic dreamer was Walt Disney who said: “If you can dream it, you can do it. Always remember that this whole thing was started with a dream and a mouse.” What? Another mouse? Keep dreaming and keep up the good work. We cherish you.

*Ruth Ann Lipic*

Accomplishments of the Aging Network in PSA 05 for FY 2016-FY 2017	Persons Served	Service Units Provided
12 Senior Information Services/CPoE Providers	14,324	41,392 contacts
3 Congregate Meal Programs	3,764	200,541 meals
4 Home Delivered Meal Programs	3,240	416,086 meals
2 Legal Assistance Providers	601	3,497 hours
9 Caregiver Advisor Programs – Caregivers	840	6,707 contacts
9 Caregiver Advisor Programs – Grandparents Raising Grandchildren	204	2,460 contacts
5 Respite Service Programs	22	585 hours
2 Gerontological Counseling Programs	84	752 hours
4 Diabetes Self-Management Programs	18	77 sessions
1 Matter of Balance Program	114	604 sessions
4 Chronic Disease Self-Management Program & Strong for Life Programs	29	84 sessions
ECIAAA-sponsored Long-Term Care Ombudsman Program	Advocates on behalf of 10,000 residents in 163 facilities	
7 Adult Protective Service (APS) Providers	Investigated 1,267 60+ ANE & 314 under 60 ANE Reports	
7 Care Coordination Units funded by the Illinois Community Care Program	Coordinated community-based services for 5,721 clients	